

Development and Economic Growth

Development Management

Person Specification

Operations Manager (Lead Specialist)

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	Grade: LS06/5		
Essential	Desirable		
Substantial Experience in Development Management including managing multiple disciplines within a development management team Experience in dealing with larger, more complex and sensitive planning applications/development schemes Experience of managing /leading a team Visiting and dealing with the public, face to face, on the telephone and in writing and be able to demonstrate an ability to communicate with a wide range of stakeholders, including elected Councillors. Preparation of reports/legal notices/statements	Substantial Local Government Development Management experience Experience in the private sector in development schemes Experience in Local Plans/LDF/planning policy work Preparing general information for customers Experience of handling budgets		
Degree or equivalent in Town and Country Planning or related subject Full RTPI membership	RICS Membership Management Qualification		
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Specialist Knowledge	Knowledge of planning process and regulations Working knowledge of reading/interpreting plans and technical or legal documents PC literate Experience of database/GIS applications Able to conduct research and basic survey work including on site visits Knowledge of the Implementation of e Govt initiatives	Experience of using Uniform database Experience of using ARC View/AR Information GIS system Understanding of IT data bases
Special Working Conditions	Full driving or motorbike licence is required The organisation of normal working hours may vary to accommodate the requirements of the post Some evening working will be necessary and some weekend work may be necessary	

Personal Characteristics	Able to display sensitivity, tact and diplomacy when dealing with individuals.	Flexible approach to working practices and willingness to work on own.
	Ability to present complex issues in an assertive and confident manner	Self reliant
	Ability to work with the minimum of supervision.	
	Able to work in teams and deliver corporate objectives	
	Able to manage others/delegate to achieve performance targets and to deliver objectives	
Practical and Intellectual	Numerate	
Skills		
	Interpersonal skills	
	Able to analyse problems and generate practical solutions within a regulatory/policy framework	
	Able to work to deadlines	
	Influencing skills	
	Able to make logical decisions based on sound data with an unbiased rational approach	
	Presentation skills	
	Communication skills	
	Able to negotiate effectively	
	Able to work effectively with politicians	
Diversity	Considers impact of Diversity On decision making and dealing with staff and residents	

Leadership and Management	Ability to lead a team and provide direction Ability to develop others and take effective action to improve performance	
Physical	Able to undertake site visits regularly across land, buildings and construction sites	
Prepared by: Andrew As Designation: Planning S	shcroft Services Consultant	
Date: July 2022	2	